


## Accessibility Statement

HSBC is committed to making its Public Websites usable by everyone in its efforts to become the world's most digitally accessible bank. We are actively working to increase the accessibility and usability of our digital services and, in doing so, endeavour to adhere to a minimum 'AA' level of the W3C's (World Wide Web Consortium's) Web Content Accessibility Guidelines (WCAG) version 2.2. We also conduct regular user testing with disabled and neurodiverse people.

You can learn more about what we're doing on the [HSBC and Digital Accessibility](#)  pages.

On our public websites, you should be able to:

- Navigate the website using a keyboard or other input device.
- Navigate using Assistive Technologies, such as screen readers, voice control, and magnification software.
- Resize text up to 200% and Zoom up to 400%.
- Consume multi-media content with captions.

### Current limitations

Whilst we endeavor to be as accessible as possible, we are aware of some current limitations

- Duplication of heading levels
- Some of the focus indicators offer poor color contrast
- ARIA landmark regions are not properly defined.
- PDF documents may not be complaint against the latest document standards
- Link text could offer more detailed context

## Please let us know if you have difficulties

If the accessibility limitations prevent you from using our website to access our banking services, please let us know. Our contact details: [hsbcprivatebank.luxembourg@hsbc.com](mailto:hsbcprivatebank.luxembourg@hsbc.com)

All constructive feedback regarding the accessibility or usability of this app is welcomed and will be carefully considered.

This Accessibility Statement was last updated on 27 08 2025 based upon audits completed in August 2025.