

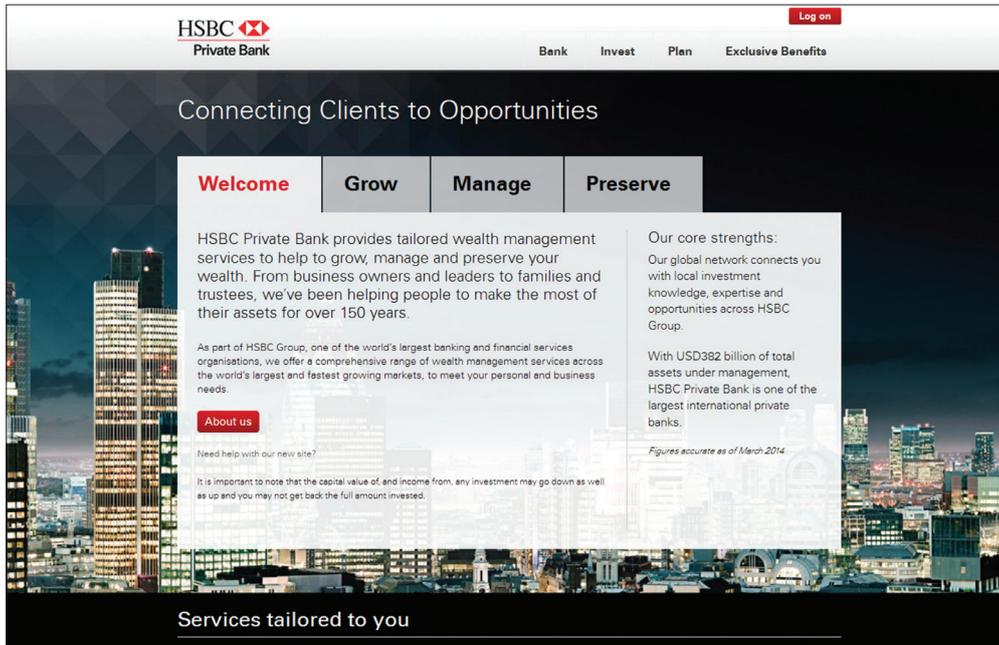
Viewing your accounts

Logging on for the first time

HSBC Private Bank welcomes you to our online services.

Visit the site:

www.hsbcpriatebank.com



1. On the top right, click **Log on** and select **Switzerland** from the menu.
2. If this is the first time you have accessed the site, click **Activate your internet banking services**.
3. Enter your given registration ID and click **Continue**.
4. Enter your given password and click **Continue**.
5. If you have never used the Internet Banking service before, you will be prompted to review the updated terms and conditions. If you are comfortable with the terms and conditions, select "I accept" and then click **Submit**.
6. Next you will be prompted to create a username to something more memorable. Please follow the tips.
7. Create a personal 'question and answer' and follow the tips. You will be required to enter your answer each time you log on in the future.
8. Create a memorable eight-character access code and follow the tips. You will be required to enter three random characters from your access code each time you log on.
9. Review the confirmation message and click **Close**.

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Logging on subsequently

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1. On the top right click **Log on** and select **Switzerland** from the menu.
2. Enter your username and click **Continue**.
5. Enter your personal answer and the three requested characters from your access code. Click **Continue**.
9. Click on the account entity of interest from the list presented (balances are as at close of business on the previous business day)

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